

EVIDENCE-BASED HRH APPROACHES AND KNOWLEDGE-SHARING

CapacityPlus is advancing the field of human resources for health (HRH) by building, communicating, and disseminating the evidence base that will transform emerging practices into best practices.

By conducting evaluations and case studies of innovative HRH interventions, CapacityPlus will show how HRH investments contribute to strengthening health systems and improving health outcomes. The project is expanding the evidence base by designing evaluation protocols that can be applied to future HRH approaches, conducting systematic reviews of emerging practices in gender and HRH, and producing technical briefs that highlight health workforce measurement and considerations in service provision.

CapacityPlus is developing practical tools that enable decision-makers to monitor HRH performance to meet family planning/reproductive health and HIV/AIDS service needs, including innovative, adaptable frameworks and indicators. The project provides support to strengthen local capacity to design and conduct effective HRH program monitoring, evaluation, and applied research. Through these efforts, CapacityPlus strives to ensure that high-quality data and information are used by HRH practitioners for planning and policy development.

The project's communications and knowledge management approach uses a variety of channels—websites, e-mail, eLearning, social media, publications—to connect key audiences with information to impact HRH programs and decision-making and advocate for HRH issues. The HRH Global Resource Center (GRC) is the world's largest digital library for policy-makers, managers, and practitioners at all levels of the health workforce, serving an average of 70,000 visitors a month in 170 countries and more than 1,800 eLearning users. The GRC offers librarian research services and a growing portfolio of partnerships and free online courses to support HRH training, knowledge development, and sharing.

Types of Technical Assistance

- Identifying essential, evidence-based HRH intervention strategies
- Strengthening HRH monitoring and evaluation capacity at global and national levels
- Ensuring rigorous evaluation protocols are applied in assessing the implementation of innovative HRH interventions, approaches, and tools
- Creating regional and global partnerships to advocate for and advance the HRH evaluation agenda and stimulate further investments
- Providing online opportunities for learning and sharing evidence-based HRH information
- Developing collaborations for HRH communications and knowledge-sharing.

Tools and Resources

- [CapacityPlus website](#)
- [HRH Global Resource Center](#)
- [HRH Indicator Compendium](#)
- [HRH GRC eLearning platform](#)
- [An Introduction to Monitoring and Evaluation of HRH](#)
- [Strengthening the Health Worker Pipeline through Gender-Transformative Strategies](#)
- [Integrating Family Planning and HIV/AIDS Services: Health Workforce Considerations](#)
- [Population Growth and the Global Health Workforce Crisis](#)

Experts

Alfredo Fort, IntraHealth International, Director of Monitoring and Evaluation

Alfredo Fort has more than 30 years' experience in primary and reproductive health care as well as program monitoring and evaluation and applied research. He was a scientist in charge of the Americas at the Department of Reproductive Health and Research at the World Health Organization in Geneva. He has also worked as senior health adviser for the Demographic and Health Surveys (DHS) project and previously served as monitoring and evaluation director for the PRIME and PRIME II global projects at IntraHealth in North Carolina. Alfredo is originally from Peru and initially worked in the public and private sectors in periurban and rural areas of the country. He enjoys learning about peoples and cultures, teaching and building capacity wherever needed.

David Nelson, IntraHealth International, Assistant Director of Communications and Knowledge Management

David Nelson has been a professional writer and editor for 20 years and brings expertise in strategic communications, documentary studies, storytelling, project management, and publishing. He has led or managed communications for three USAID global projects: CapacityPlus, the Capacity Project, and PRIME II. David has coauthored articles in *Global HealthLink* and *Human Resources for Health*. He holds an MA from the University of Mississippi.

Rebecca Rhodes, IntraHealth International, Knowledge Systems Technical Advisor

A certified project manager and web developer, Rebecca Rhodes has 15 years' experience in knowledge management and international information-sharing. In addition to managing the GRC's online library and eLearning platform, Rebecca has coordinated initiatives such as integrating local and global HRH information into a ministry-owned website in Uganda. Rhodes holds a master's degree from the University of North Carolina and is proficient in French.

For More Information

- Contact Alfredo Fort, afort@capacityplus.org
- Visit www.capacityplus.org

CapacityPlus Partnership

IntraHealth International, Inc. (lead partner), Abt Associates, IMA World Health, Liverpool Associates in Tropical Health (LATH), Training Resources Group, Inc. (TRG)

Associate Partners

African Population & Health Research Center (APHRC), Asia-Pacific Action Alliance on Human Resources for Health (AAAH), West African Institute of Post-Graduate Management Studies (CESAG), Partners in Population and Development (PPD)

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