## Better Data, Stronger Health Workforce The Open Source iHRIS Approach

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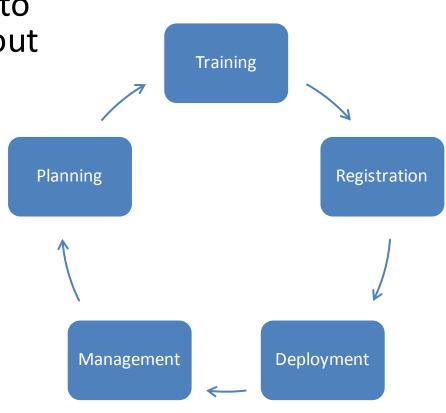






### Good Health Worker Data Needed for...

- Education and Training to make sound decisions about education and training, quantity and type
- Registration to ensure qualified supply
- Deployment to meet needs
- Management of personnel; tracking movements
- Planning right person, right place, right skills, right time

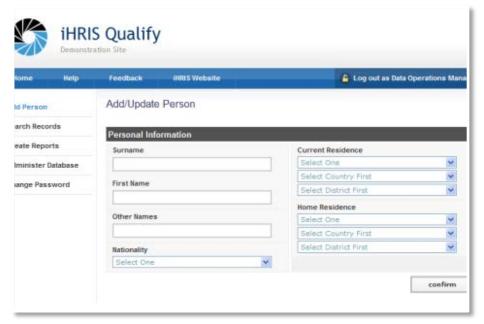


# When we began...



# **Getting from here...**





...to there

## **Fundamentally Open Source**



# Local Stakeholder Leadership





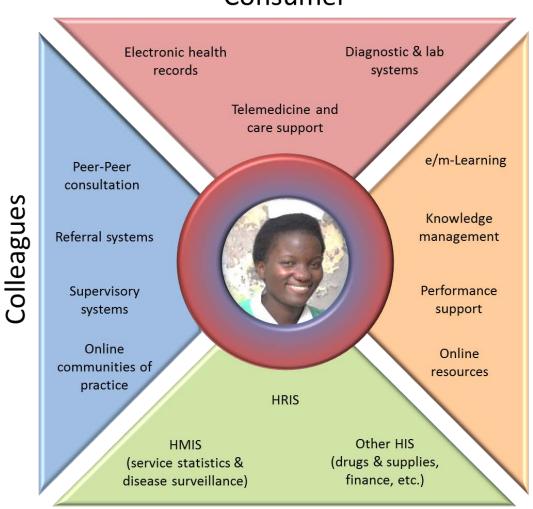
### HRIS and the eHealth Framework

Consumer

Understanding Health Worker Information

Strategies and Tools For Effective Use

**New Directions** 

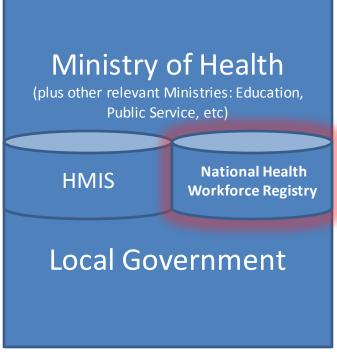


Health System

# Health Workforce Information Ecosystem

# Professional Councils

Public Service HRIS

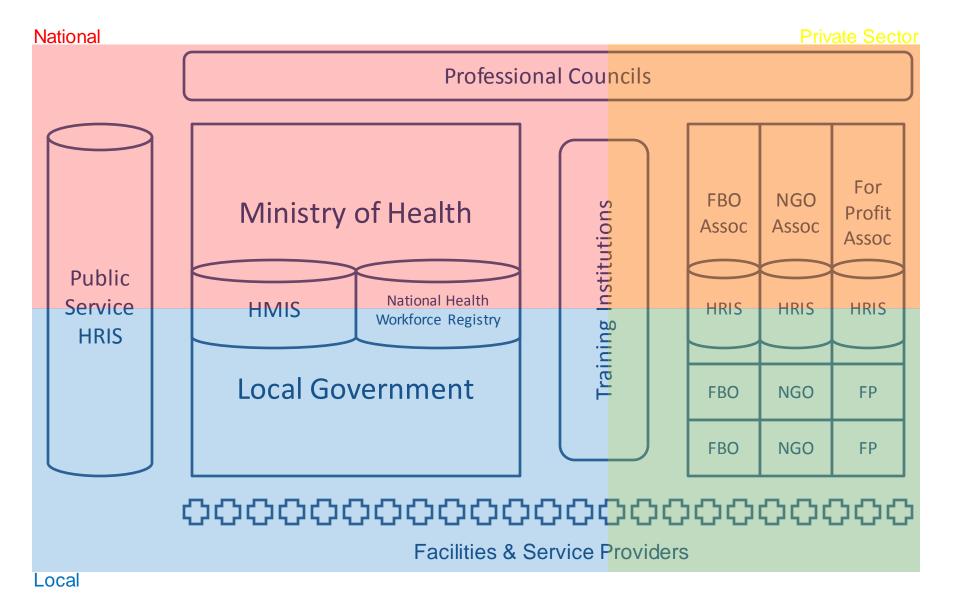


Training Institutions

FBO Assoc	NGO Assoc	For Profit Assoc
HRIS	HRIS	HRIS
FBO	NGO	FP
FBO	NGO	FP

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### National/Local, Public/Private







- iHRIS Manage is for health service delivery
- iHRIS Qualify is for health professional councils
- **iHRIS Plan** is for workforce planning and modeling
- iHRIS Retain helps plan and cost retention interventions

# iHRIS Global Community

ihris@googlegroups.org

- Over 200 active participants in open source community
- Over 400 issues raised, addressed and resolved in 1.5 years
- Six donors



- CDC
- Canada
- DFID
- WHO
- World Bank

- Eight implementers
  - IntraHealth
  - Abt
  - Baylor
  - FSD
  - IMA
  - JSI
  - MSH
  - JHPIEGO

All supporting over 1,250,000 workforce records



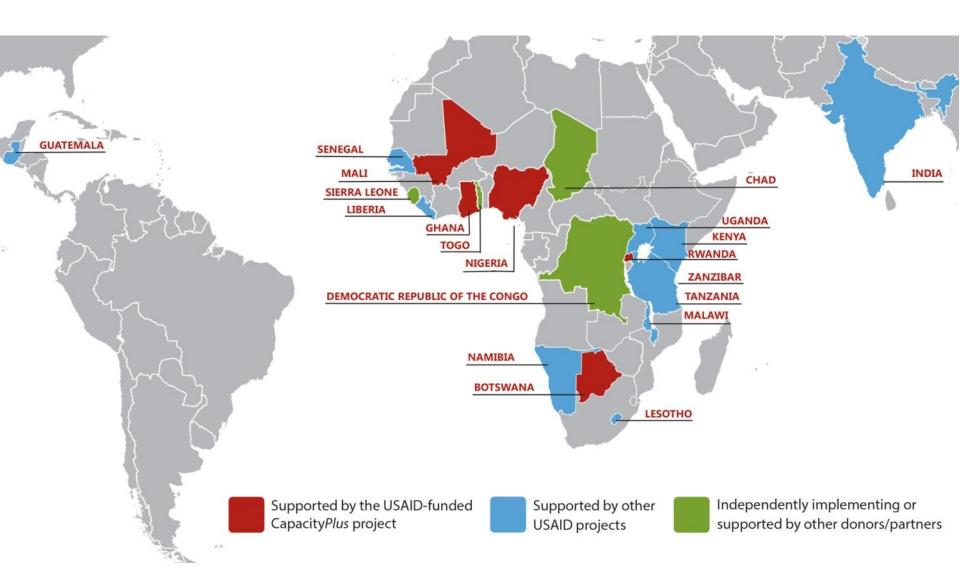
### Translation status by language

IHRIS Manage » Series trunk » Translations

#### Translation status

Language	Status A
Spanish	
Sinhalese	
French	
Czech	
Brazilian Portuguese	
German	
Italian	
Arabic	
Portuguese	
Estonian	
Dutch	
Swahili	

### **Spread and Use of iHRIS Software**



#### In Detail...

	LICAID	Start	Workers
Country	<b>USAID</b> roject	Year	Supported
Nigeria	CapacityPlus	2011	356,423
Rwanda		2006	37,943
Botswana		2009	36,180
India (Jharkhand)		2010	34,000
Ghana		2009	13,294
Mali		2011	7,813
Malawi (MOCHSW)		2014	TBD
Tanzania	Tanzania HR Project	2008	347,141*
Uganda	Uganda Capacity Project	2006	135,090
Kenya	Capacity Kenya	2007	59,693
Guatemala	CAMCAP	2012	43,786
Malawi (MOH)	SSDI	2014	29,732
Liberia	RBHS	2013	8,082
Lesotho	HRAA	2007	4,174
Senegal	MNCH/FP/ Malaria Project	2013	1,678
Namibia	Namibia HIV/AIDS Project	2012	733

Country	Donor & Implementer	Start Year	Workers Supported
India (Bihar)	DFID IntraHealth	2010	78,000
Togo	WHO FSD	2011	11,093
Sierra Leone	WHO University of Dar es Salaam	2011	1,756
Chad	WHO FSD	2012	3,439
DRC	DFID IMA	2012	TBD

\*298,992 of Tanzania total are nonhealth workers employed by the local government

Total: 1,255,956

#### A few numbers...

#### Save Money

- \$177 million saved by using iHRIS, plus \$39 million in annual license fees
- Millions saved around the world, identifying and eliminating ghost workers and redundant staff and positions

#### Advocacy

 Uganda used iHRIS data in 2013 to advocate for a \$20 million recruitment fund, filling more than 8,000 identified vacancies

#### Workforce Planning

Uganda uses iHRIS Train to plan for nearly 30,000 health students currently in training

#### • Regulation

 Uganda Medical Council used iHRIS Qualify to increase re-licensure compliance from less than 100 to more than 2,300 doctors

#### Deployment for better services and efficiency

- One state in India used iHRIS to identify and address OB/GYN gaps in 60% of their facilities
- Malawi MOH found only 4 mechanics serving 700 drivers in their motor fleet.

"Before iHRIS, we had a lot of outcry from the public, from government, from other departments, that we are riddled by ghost workers. Mulago Referral Hospital alone was losing USh 400 million per year." — Permanent Secretary, Uganda Ministry of Health.

# iHRIS Implementation Toolkit



#### Assess

It's only natural to want to jump right into deploying a new *human resource information system* like iHRIS, once it's decided that one is needed. Before beginning, though, take some time to assess the systems for managing health information that already exist.

iHRIS will be a sub-component of the *health information system (HIS)* or *eHealth* architecture that will need to share data with other information systems. During this stage, it's important to identify all potential producers and users of HRH information. These will be sources of data for iHRIS. The assessment will also help you understand how HRH information will flow to other systems, as well as to users via reports.

Tags assessment, business case, champions, data demand, eHealth strategy, health information system, Health Workforce Observatory, HR management, HRH data, HRIS, infrastructure, policy and management questions, stakeholders



#### The CapacityPlus Partnership

IntraHealth International, Inc. (lead partner)
Abt Associates
IMA World Health
Liverpool Associates In Tropical Health (LATH)
Training Resources Group, Inc. (TRG)





