Overview of Capacity *Plus's* Approaches and Tools for Scaling Up and Transforming Health Workforce Education

Rebecca Bailey, Team Lead, Health Workforce Development, Capacity*Plus* March 18, 2014 | Capacity*Plus* Preservice Education Event | Washington, DC







Challenges to health workforce production

1. Human resources for health (HRH) challenge

- Shortages of skilled workers
- Imbalanced distribution of workers
- Migration
- Skills mix (mix of different types of workers)

2. Education and training challenge

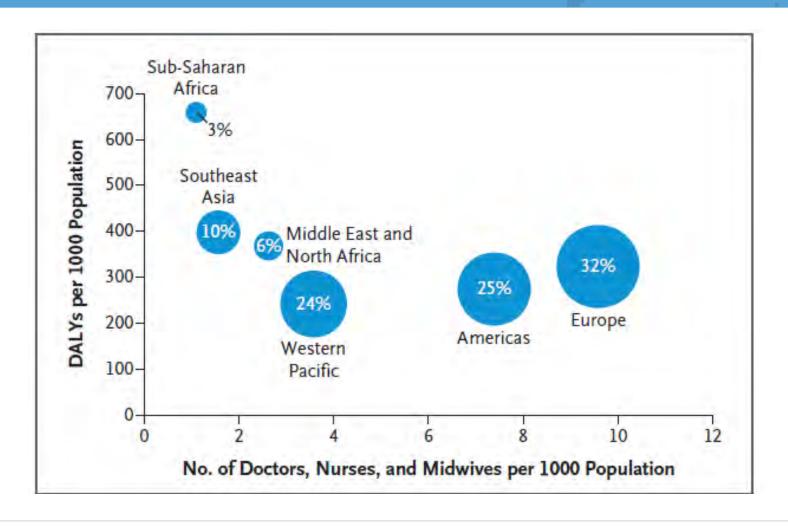
- Limited production capacity
- Weak links between education and health systems
- Calls for reform: instructional and institutional

3. Investment challenge

 Less than 2% of total health spending invested in educating the health workforce



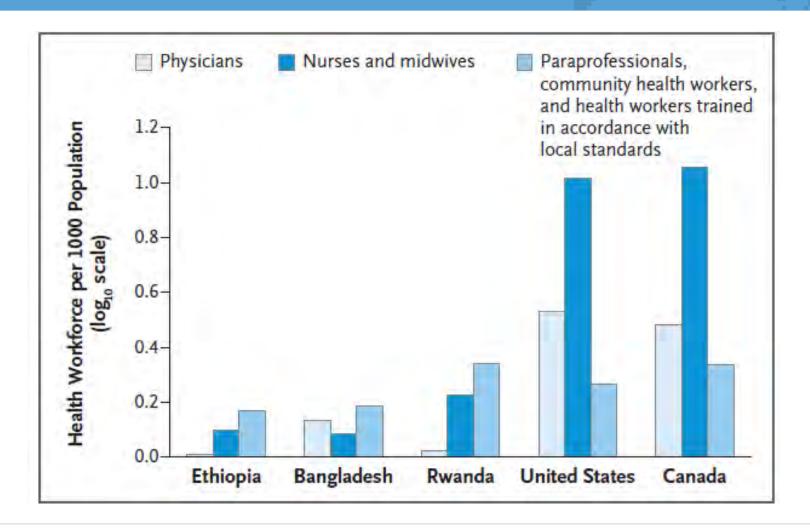
Global distribution of the health workforce



Source: Crisp N, Chen L (NEMJ, 2014)



Skills mix: New roles and new cadres



Source: Crisp N, Chen L (NEMJ 2014)



Capacity*Plus*: Serving health workers, saving lives











Global project dedicated to human resources for health (HRH)

Launched Oct. 2009, closing 2015

Led by IntraHealth
International with
Abt Associates, IMA
World Health, Liverpool
Associates in Tropical
Health (LATH), Training
Resources Group (TRG)

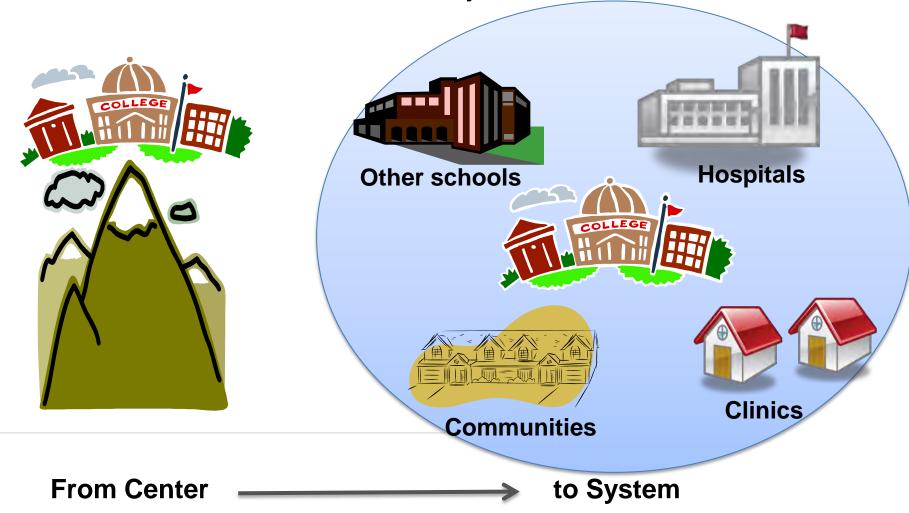
Leader in innovations and cost savings

Catalyze systems-wide change

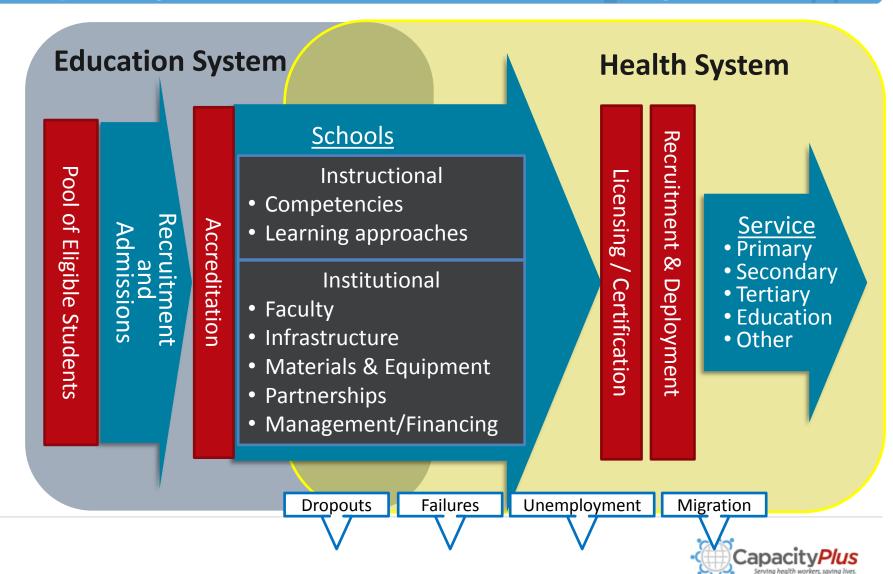


Capacity Plus: Embedding education in health systems

Moving health workforce education and training from academic centers to academic systems



Capacity Plus: Building institutional capacity within interconnected systems



Capacity Plus: Education and training approaches and tools

Highlights

- 1. Bottlenecks and best buys approach
- 2. School management package
- 3. Estimating the cost of producing a graduate
- 4. Strategies for overcoming gender barriers
- 5. Contributing to PEPFAR's nursing and medical education partnership initiatives (NEPI and MEPI)



Goal: Identify areas for targeted investment that are most likely to increase the capacity of an institution to produce a larger number of competent and qualified graduates.







Focus and methods

Students
Educators
Canagement
Infrastructure
Materials
Curriculum
Clinical Practice
Quality Assurance
Partnerships

Education Institutions Health **System** System Recruitment, Progression, Retention, Certification, Placement Qualifications, Retention, Continuing Professional Development Governance, Structure, Financial management Classrooms, Internet, Facilities, Skills Labs, Clinical Practice Sites Textbooks, Computers, Simulators, Clinical Supplies Mix of Theory and Practice Simulated Practice, Variety of Sites Accreditation Certification Other Institutions **Health Facilities Teachers**

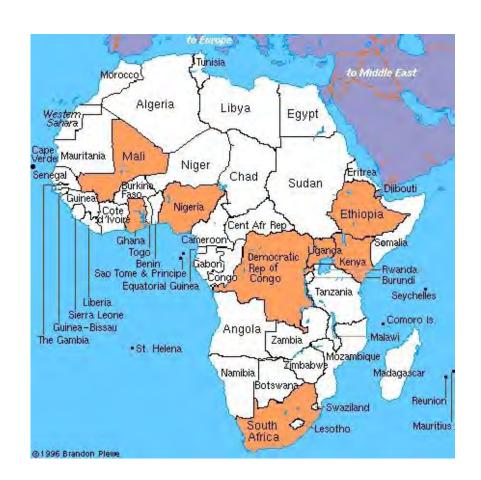
Process of: desk review, situation analysis, goal setting, bottleneck identification, prioritization, and costing of best buys.

Conducted in:

Seven Countries

- DR Congo (NEPI)
- Ethiopia (NEPI)
- Ghana
- Kenya

- Mali
- Nigeria
- Uganda
- More than 50 Institutions
- Health Assistant
- Community Health Extension Workers
- Nursing
- Midwifery
- Medical (Kenya only)







Partnering with PEPFAR's Nursing Education

Partnership Initiative (NEPI)

Capacity assessments of nursing and midwifery education

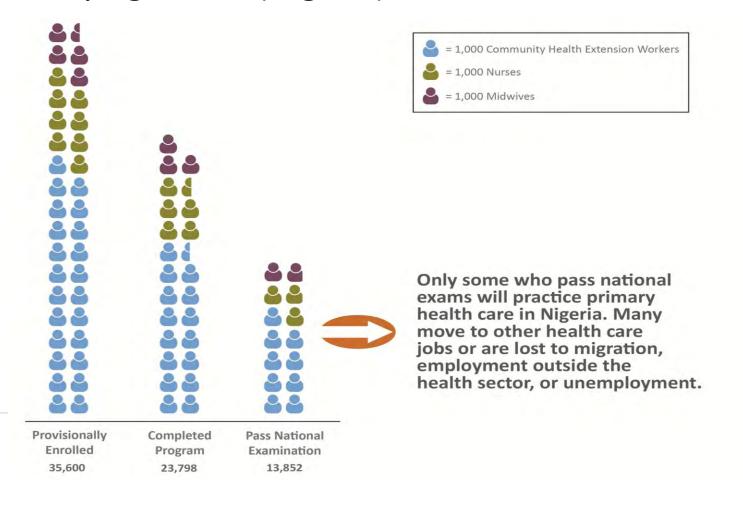
- DR Congo (7 Institutes of medical sciences)
- Ethiopia (3 colleges of health sciences)

Findings contributed to the development of multiyear scale-up plans





Example Goal: Increase graduation rates and pass rates on certifying exams (Nigeria)



Examples of frequent bottlenecks

Outside the control of institutions:

- Poor quality secondary education
- Shortages of qualified teachers and clinical mentors
- Weak accreditation systems

Within the control of institutions

- Students: narrow admissions polices, large class sizes, drop outs in final years
- Educators: poor continuing development, high turn over
- Management: Lack of control over program finances
- Infrastructure: Shortages or damaged classrooms, demonstration rooms, no Internet
- Materials: Insufficient and damaged equipment
- Clinical practice: Limited, poorly supervised



Example best buys: Nigeria, Mali, Ghana

- Pedagogical and curricular training, CPD
- Procurement of learning materials and equipment
- Upgrading facilities and infrastructure
- Scholarships to students at risk of dropping out in final years

Health Assistant Training School in Ghana

- One time investment of \$39,000 needed to add one classroom and five educators.
- Increase enrolment by 100 students
- Additional tuition covered salaries







Preliminary Results - Nigeria

Health Extension Worker and Midwifery Schools (11 Schools)

- Benefit more than 8,000 students over the next 5 years (\$60/student reached)
- Increase graduation and certification rates at the focus schools (5% increase – statistically significant)





Goal: More *efficient and effective management* of human, financial, material, and knowledge resources.





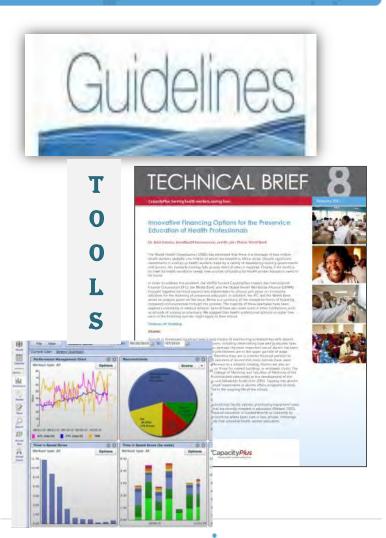
Components

1. Guidance document

 Presents a process and tools for strengthening management practices

2. Set of tools/resources

- Self assessment tool, prioritization and planning matrix
- Various tools to help strengthen practices in specific management areas
- Dean's dashboard open source software to help school leadership define management goals and monitor progress towards those goals





Approach



- Agree on Overarching Goals

Monitor and Report Progress (Dean's Dashboard)



- Implement Plan

More
Effective
and
Efficient
Use of
Resources

Conduct Self-Assessment



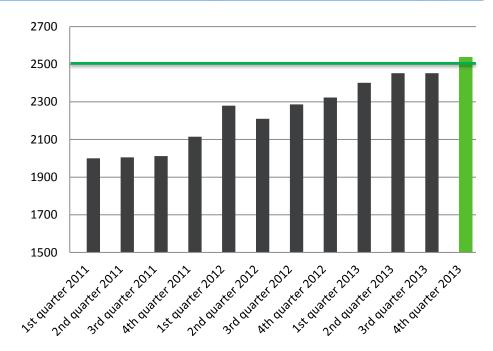
Develop an Improvement Plan





Dean's Dashboard

- Track progress
- Open source and customizable to fit a school's goals



Sample: Management Category	Goal (set by the school)	Indicator	Reporting
Student Resources	Increase student body from 2,000 to 2,500 in 5 years	Number of students actively enrolled (total)	Every 3 months to show increase/ decrease



Examples of progress after 1.5 years

Garden City University College, Kamuli, Ghana

- Leadership: Awarded accreditation to run a Bachelor of Science in Midwifery
- External Relations: Developed a marketing strategy to attract applicants with higher qualifications to its programs
- Student Resources: Increased student enrolment
- Faculty Resources: Hired a president using a newly-adopted competitive, competencybased process





Estimating the cost of producing a graduate

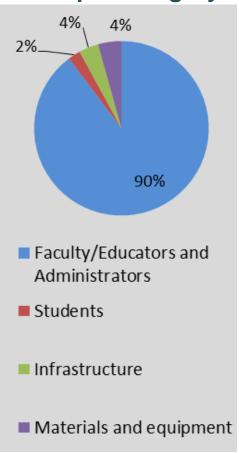
Costing methodology developed in partnership with PEPFAR's Nursing Education Partnership Initiative

- Unit cost to an institution and clinical practice sites to produce a graduate
- Cost constraints to scale up number/quality
- Modelling of new unit cost after applying actions to increase number/quality

2. Pilot in South Africa

- Bachelor of Medicine and Surgery Program at Walter Sisulu University
- Findings informed the school's response to government's request to scale up production of graduates

Cost per category





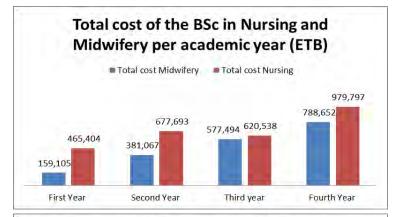
Estimating the cost of producing a graduate

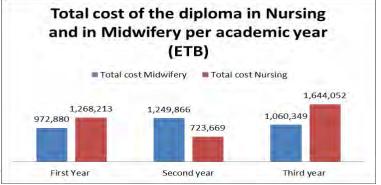


PEPFAR's Nursing Education Partnership initiative (NEPI)

Estimating the cost of producing nursing and midwifery graduates:

- Ethiopia (two colleges of health sciences)
 - Preliminary results presented in Ethiopia this week
- Democratic Republic of Congo
 - Data collection began this month



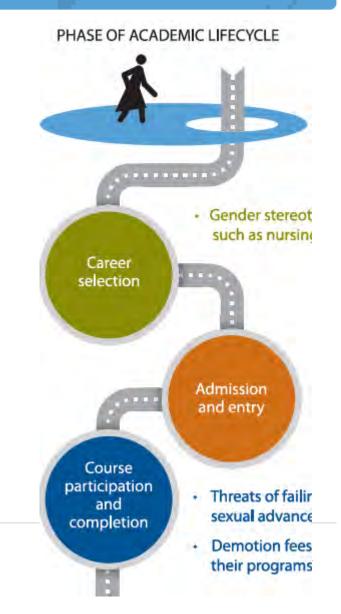




Overcoming gender barriers in health workforce education

Example issues

- Gender stereotypes and segregation by cadres, such as nursing and nutrition
- Lower admission rates of female students at tertiary institutions
- Sexual harassment during training
- Fees levied against students for taking time off for pregnancy
- Unsafe living conditions, limiting student's ability to safely access university facilities



Overcoming gender barriers in health workforce education

Selected recommendations

- Sexual harassment policies, including a single code of conduct for students faculty and staff
- Continuation and re-entry policies that don't require pregnant students to terminate their studies
- Pregnancy/maternity and parental leave
- Child care financial assistance
- Flexible course schedules, such as part-time or reduced work load

FIGURE 1: INTERVENTIONS INCLUDED IN THE "BASIC BUNDLE" TO COUNTER SEXUAL HARASSMENT



FIGURE 2: INTERVENTIONS INCLUDED IN THE "BASIC BUNDLE" TO COUNTER PREGNANCY AND FAMILY RESPONSIBILITIES DISCRIMINATION

For students

During pregnancy:

- Continuation and reeritry policies that do not require pregnant students to terminate their education
- · Pregnancy/maternity and parental leave

During postpartum period:

- · Lactation breaks and spaces
- · Parental leave
- . Child care (daily and emergency)
- . Child care financial assistance (or at low cost)
- Flexible training schedules, such as part-time schedules and reduced workloads

For faculty

During pregnancy

- · Pregnancy/maternity and parental leave (paid)
- Pregnancy/maternity leave replacement funding to hire temporary replacements for employees on pregnantion

During postpartum period:

- Lactation breaks (paid) and spaces
- · Parental leave
- . Child care (daily and emergency)
- Child care financial assistance (or at low cost)
- · Flexible working hours
- · Flexible tenure

Partnering to increase medical education capacity in sub-Saharan Africa



PEPFAR's Medical Education Partnership

Initiative (MEPI)

Partnering to build capacity in:

- Graduate tracking
- eLearning
- Community-based education







Learn more at the knowledge café roundtables

Round One

- 1. Improving school management
- 2. Eliminating gender discrimination in health workforce education
- 3. Financing health workforce education and training
- 4. Measuring success through graduate tracking
- 5. The Nursing Education Partnership Initiative NEPI

Round Two

- 1. The bottlenecks and best buys approach
- 2. Increasing faculty attraction, retention and development
- 3. Engaging with private schools
- 4. Estimating the cost of pre-service education
- 5. The Medical Education Partnership Initiative -MEPI



The CapacityPlus Partnership

IntraHealth International, Inc. (lead partner)
Abt Associates
IMA World Health
Liverpool Associates In Tropical Health (LATH)
Training Resources Group, Inc. (TRG)





